Goodwill at YOUR Door

What items may be donated?
While it is hard to say "no" to donations, Goodwill Columbus is unable to accept certain items. Please refer to the list of items we accept/do not accept located on our website, **www.goodwillcolumbus.org**, as a guide.

I've scheduled a pick-up, what time will the truck arrive on my selected day?
Our trucks run from 8am - 2pm. The arrival time could be at any point during that window, depending on where your house or apartment is located on the route.

Where do I put my donations?
For safety and liability reasons, our drivers are not able to enter your home or apartment building. Please make sure that donations are placed outside in an area that is clearly visible from the road.

What if there is inclement weather on my scheduled day?
If the forecast calls for rain or snow on your pick-up day we ask that donations be wrapped or covered in plastic and/or left in a covered area. If the weather prevents our truck from completing the route, you will be contacted to reschedule.

How do I know if my home is accessible by a box truck?
Our truck measures 26 ft long and 12 ft high. Your home may not be accessible if you live on a narrow one way street with on street parking, live in a gated community, or have low over,hanging branches or structures.

Do I have to be home?
No, donations may be left outside on the front porch, driveway, or curbside as long as they are clearly marked. Please note that there is only one driver per truck. If a donation is too heavy or unable to be safely carried by one person the donor must be home or arrange for assistance, otherwise the item will not be collected.

Are my donations tax deductible?
Yes, all donations to Goodwill Columbus are tax-deductible and you will receive a receipt upon a successful pick-up. Goodwill Columbus cannot place value on donated goods and assumes no responsibility for the value placed on donations. You may calculate the impact of your donation and download our donation value guide at
www.goodwill.org/get-involved/donate